

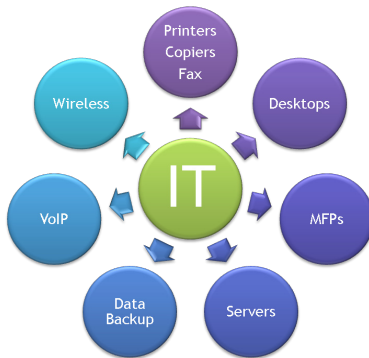
CBI Partner Care Center

Giving you the pieces to the puzzle...

"Partnering with CBI eliminated ALL of my IT stress, both the big and small. In fact, the only reason I know there is a problem now is because I get an email from CBI letting me know it was logged and when it was resolved. Now our staff can work directly with a caring, knowledgeable IT professional whenever they have an issue, instead of having to deal with a stressed out, irritated Customer Service Manager (me). A cheerful voice and a speedy answer are just minutes away."

-Michelle Owens
Customer Service Manager, Huron Technologies, Inc.

Technology changes are radical and constant. Your technology staff used to be restricted to programming, server and desktop setup. They are now being held responsible for new technologies they, originally, were not required to manage and maintain:



They have become the default owners for the security and data analyses for all these devices. They also have the additional burden and expectation of maintaining 24/7 uptime.

Technology personnel and budgets are stretched to limits. It's just enough to make someone want to throw their hands up and say:

"I just want it all to go away".

Partner Care Center Support

- Help desk live answer phone support
- Remote assistance & application support
- Dispatch on-site technicians
- Regular scheduled on-site maintenance visits
- On-site incident tracking
- Performance monitoring & reporting



Before you hit your breaking point, checkout the CBI Partner Care Center. The CBI Partner Care Center is headquartered in Lansing, Michigan, with additional specialists and technicians throughout the state.

We provide companies like yours with the tools and resources necessary for an efficient network and a productive staff. We can act as your full time technology department, or we can simply relieve your technology staff from the daily tasks so they can focus on more detailed projects.

Regardless, we are here to help make you and your business more successful.

In a 2010 Microsoft customer survey, we received a 100% ranking on the quality of our support team!



Center for
Business
Innovation

A Technology Partner You Can Trust

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Offices Statewide